

**SAN DIEGO STATE UNIVERSITY  
SCHOOL OF SOCIAL WORK  
SPRING 2008**

SW 702 B

Thursday 8:00 -10:40 HH 146  
4:00 - 6:40 HH 134

Office Hours:

Monday 3:00 – 4:00

Thursday 11:00-12:00

3:00 - 4:00

By appointment

David Engstrom, PhD  
Hepner Hall 204  
(619) 594-5966 (O)

[Engstrom@mail.sdsu.edu](mailto:Engstrom@mail.sdsu.edu)  
[dengstrom@usa.net](mailto:dengstrom@usa.net)

**SEMINAR IN SOCIAL WELFARE POLICY AND SERVICES--MENTAL  
HEALTH**

**Purpose and Description**

The purpose of this course is to enable students to understand current local, state and national mental health policy and how it is formulated, and to develop a beginning understanding of how policy can be developed and influenced by social work practitioners. The interaction of policies, regulations, practice, and values will be examined. Students will develop skills in policy and program analysis and will have an opportunity to work with specific policy issues in mental health. Students will be taught to identify recurrent themes and dialectics in mental health policy. Choices, issues, and priorities in mental health legislation and policy will be examined. Students are introduced to the history and philosophical underpinnings of current mental health policy. The interaction between policy development and implementation, and the impact of policy on practice will be explored. The influence of socio-cultural, philosophical, demographic, technological and economic factors will be assessed, including the impact of racism, sexism and ageism. The role of social work in the policy making and implementation processes is explored.

**Course Objectives**

**Knowledge**

1. Identify the historical antecedents of current mental health policies.
2. Identify the ways in which political, economic, and ideological systems influence mental health policies, programs and service delivery in the United States, and locally.

3. Articulate the effects of relevant federal, state, and local policies on social work practice in mental health.
4. Demonstrate a working knowledge of the special needs of disenfranchised populations who have been exploited by racism, sexism, ageism, and class bias.
5. Define the role of social work in the development of mental health policies and programs and demonstrate an understanding of how social workers can effectively develop and change social policies at the local, state and national levels.
6. Students will refine skills in policy analysis and explore the relationships among research, policy and program services.

### **Skills**

1. Identify the basic welfare policies and programs specific to mental health.
2. Apply concepts of social policy analysis to mental health policies and programs.
3. Students will be able to evaluate policy alternatives using an analytic framework and taking into account the history and implementation of mental health policy.
4. Recognize the interrelationships among research, policy and practice at the program level.

### **Values**

1. Define the role of social work in the development of mental health policy, programs and services.
2. Articulate key ethical and values concerns as they apply to policies in mental health.
3. Identify conflicting needs and values as they occur in the development and implementation of specific mental health policies.
4. Recognize the importance of cultural factors in the identification of mental health and mental illness, and in the ways that interventions are applied
5. Recognize the social environment within which mental health and mental illness are defined.
6. Recognize the value conflicts that may occur between individual rights and responsibilities and community rights and responsibilities.

### **Outcomes**

1. Students will be familiar with key concepts and issues in mental health policy.
2. Students will be able to read the mental health literature with an eye toward the integration of policy practice and research.

3. Students will recognize the impact of cultural and socio-cultural factors on the ways in which mental health issues are identified and interventions planned.
4. Students will be able to articulate their own understanding of how history and values have had an impact upon mental health policies
5. Students will be able to analyze new and proposed policies from a multidimensional perspective.
6. Students will be able to present a policy analysis in writing.

### **Required Texts**

There is no required text or course reader. Readings are either available on electronic course reserves or by SDSU's online journal holdings. Those online readings are indicated by an asterisk mark (\*) next to the reading.

### **Course Requirements**

#### **1. Editorial (25 points)**

Influencing public opinion is one of the main features of policy practice and one of the best tools for that is an editorial or advocacy letter. You may choose either to write an editorial or an advocacy letter.

Editorials present the essence of an argument in a truncated form. Generally editorials appeal more to the head than the heart although effective ones often do both. You are to write an editorial on a subject that deals with some aspect of mental health policy. The editorial can be *no longer than 800 words*. Submit your editorial in both hardcopy and electronic forms. I suggest that you examine the editorials published in the San Diego Union-Tribune, The Los Angeles Times, Washington Post, and New York Times to get a better sense of the structure of an editorial. I suggest that you also submit the editorial to a local paper.

An advocacy letter is written to policy makers whose decision you are attempting to influence. Advocacy letters are often written when a policy decision is under discussion but such letters also serve to get an issue on the policy making agenda. Letters to policy makers should be direct, clearly argued, and should specify what course of action you wish for the policy maker to take. I suggest that you send your advocacy letter to one or more policy makers.

You may choose to do this assignment with a group of your peers. The group can be no larger than three students. **Due March 6th.**

## **2. Midterm Examination (25 Points)**

The midterm examination will cover readings and materials presented and discussed in class from weeks 1 to 9. It will consist of different forms of close-ended, multiple choice questions and will be administered in class on **March 27th**.

## **3. Policy Analysis (50 points)**

The mental health analysis assignment is required to be a typed (with 12 pt. font), double-spaced (with 1 in. margins), 12-14 page paper. At least 12 different references consisting of government documents, refereed publications, and World Wide Web sites must be cited using the APA format. The mental health policy analysis is **due May 5th**. This assignment will account for 50% of the course grade.

### **Format of Policy Paper:**

The model to be used in the policy analysis will be handed out within the first month of the semester.

### **Criteria for Grading Written Assignments**

1. Content. Assignment is accurate, comprehensive, and documented appropriately. Ideas are adequately supported.

2. Clarity. Ideas are focused and stated specifically. Vague references and rambling are avoided.

3. Articulation. Assignment is free of spelling, grammatical and punctuation errors. Fragmented or run-on sentences are avoided.

4. Organization. The specific requirements of the assignment are accomplished. The outline for the assignment is followed and completed in detail.

### **Grading Policies**

The points and grade distribution for determining the final course grade are as follows:

A	95-100
A-	90-94
B+	87-89
B	83-86
B-	80-82
C+	77-79
C	73-76
C	70-72

Note: The instructor reserves the right to reduce the final course grade if a student has more than two absences. The instructor also reserves the right to alter the syllabus as necessary.

### **Class Etiquette and Expectations**

This class on mental health policy will deal with a number of controversial issues and topics; disagreements will occur. That is fine. Hopefully, beliefs and values are not so deeply entrenched that we cannot change them. As Camus wrote, “To feel absolutely right is the beginning of the end.” In the process of our intellectual exchanges, I ask that we treat each other with respect and not personalize the argument or discussion.

Class begins and ends at the specified times. As a courtesy to others, students are expected to arrive on time and to remain until the end of the class. Students must inform the instructor if it is necessary to leave class early. A break will be given.

## Schedule of Classes

Week 1  
January 24

Introduction

Overview of course  
Introduction to Mental Health Policy

### Required Readings

- A. Relman, "The Health of Nations: Medicine and the Free Market," The New Republic 222:4703 (7 March 2005): 23-30.\*

Week 2  
January 31

Individual Rights and the Mental Health System

### Required Readings

- R. Bassman, "Mental Illness and the Freedom to Refuse Treatment: Privilege or Right," Professional Psychology: Research and Practice 36:5 (2005): 488-497.\*
- D.J. James and L.E. Glaze, "Mental Health Problems of Prison and Jail Inmates," Bureau of Justice Statistics: Special Report (Sept. 2006)\*
- Little Hoover Commission, Being There, "Decriminalizing Mental Illness," pp. 67-77  
([www.lhc.ca.gov/lhcdir/report157.html](http://www.lhc.ca.gov/lhcdir/report157.html))

Guest Speaker: Elaine Fox

### Suggested Readings

- H. Richard Lamb, "Persons with Severe Mental Illness in Jail and Prison: A Review," Psychiatric Services 49:4 (April 1998): 483-92.
- Joseph Walsh and John Bricout, "Services for Persons with Mental Illness in Jail: Implication for Family Involvement," Families in Society 78:4 (1997): 420-428.
- E. Fuller Torrey, "Editorial: Jails and Prisons – America's New Mental Hospitals," American Journal of Public Health 85:12 (Dec 1995): 1611-1614.

Week 3  
February 7

Overview of Mental Health and History

### Required Readings

- Malcolm Gladwell, “The Moral-Hazard Myth,” New Yorker, 81:25 (29 August 2005): 44-49.\*
- California Mental Health Planning Council, California Mental Health Master Plan, (2003): Chapter 3: Unmet Need for Mental Health Services.\*
- Surgeon General’s Mental Health, Chapter 1: “Introduction and Themes,” pp. 3-22 (Skim)  
[www.surgeongeneral.gov/library/mentalhealth/home.html](http://www.surgeongeneral.gov/library/mentalhealth/home.html)
- David Mechanic, “Policy Challenges in Improving Mental Health Services: Some Lessons from the Past,” Psychiatric Services 54:9 (Sept 2003): 1227-1232.\*
- Film: TBA

#### Suggested Readings

- Ronald Kessler, O. Demler, R. Frank, M. Olfson, et al. “Prevalence and Treatment of Mental Disorders, 1990 to 2003,” New England Journal of Medicine 352:24 (16 Jun 2005): 2515-2523.\*
- Michael F. Hogan, “Public-Sector Mental Health Care: New Challenges,” Health Affairs 18:5 (1999): 106-111.

Week 4                      Mental Health Programs, Services, and Service Delivery  
February 14

#### Required Readings

- Fellin, Chapter 5 (Mental Health Programs, Services, and Service Delivery).
- Mark Salzer, “Consumer Empowerment in Mental Health Organizations: Concept, Benefits, and Impediments,” Administration and Policy in Mental Health 24:5 (1997): 425-434.\*
- David Mechanic, “Removing Barriers to Care Among Persons with Psychiatric Symptoms,” Health Affairs 21:3 (2002): 137-145.\*

#### Suggested Readings

- David Mechanic, “Emerging Trends In Mental Health Policy and Practice,” Health Affairs 17:6 (1999): 82-98.
- Ronald W. Mandeerscheid, Marilyn J. Henderson, Michael J. Wikin, and Joanne E. Atay, “The U.S. Mental Health System of the 1990s,” International Journal of Law and Psychiatry 23:33-4 (2000): 245-59.
- “Mental Health Policy,” CQ Researcher 7:34 (12 Sept 1997): 793-816.

Week 5  
February 21

Financing and Delivery of Mental Health Services

Required Readings

- S. Zuvekas, "Prescription Drugs and the Changing Patterns of Treatment for Mental Disorders, 1996-2001," Health Affairs 24:1 (2005): 195-205.\*
- B.G. Druss, "Rising Mental Health Costs: What Are We Getting for Our Money," Health Affairs 25:3 (2006): 614-622.\*
- Surgeon General's Mental Health, Chapter 6: "Organizing and Financing Mental Health Services," pp. 403-434.

Week 6  
February 28

Evidence Based Practice and Mental Health Policy

Required Readings

- Rebecca Maynard, "Evidence-Based Decision Making: What Will It Take for the Decision Makers to Care?," Journal of Policy Analysis and Management 25:2 (2006): 249-265.\*
- Stephen Ieff, Jeremy Conley, and Kevin Hennessy, "Marketing Behavioral Health: Implication of Evidence Assessment for Behavioral Health Care in the United States," International Journal of Mental Health 35:2 (Summer 2006): 6-20\*
- Carrie Rishel, "Evidence-Based Prevention Practice in Mental Health: What Is It and How Do We Get There?," Journal of American Orthopsychiatry 77:1 (2007): 153-164.\*

Week 7  
March 6

Managed Mental Health Care

Required Readings

- Sara Rosenbaum, "Behavioral Health Contracting," New Directions for Mental Health Services 78 (Summer 1998) 87-95.
- California Mental Health Planning Council, California Mental Health Master Plan, (2003): Chapter 7: Managed Mental Health Care.\*
- Beth Vinig et al. "Does Medicare Managed Care Provide Equal Treatment for Mental Illness Across Races?" Archives of General Psychiatry 61:2 (Feb. 2004): 201-205.\*
- Carmen E. Albizu-Garcia, Ruth Rios, Deborah Juarbe, and Margarita Alegria, "Provider Turnover in Public Sector Managed Mental Health Care," The Journal of Behavioral Health Service & Research 31:3 (Jul-Sep 2004): 255-265.\*

### Suggested Readings

- Ellen Bouchery and Henrick Harwood, “The Nebraska Medicaid Managed Behavioral Health Care Initiative: Impacts on Utilization, Expenditures, and Quality of Care for Mental Health,” The Journal of Behavioral Health Services & Research, 30:1 (Jan/Feb 2003): 93-108.
- Howard M. Turney and Patricia G. Conway, “Managed Mental Health Care: Implications for Social Work Practice and Social Work Education,” Journal of Family Social Work 5:1 (2000) 5-19.\*
- Carol T. Mowbray, Kyle L. Grazier, and Mark Holter, “Managed Behavioral Health Care in the Public Sector: Will It Become the Third Shame of the States,” Psychiatric Services 53:2 (Feb. 2002): 157-170.\*
- Susan R. Davis and Scott T. Meier, The Elements of Managed Care” A Guide for Helping Professional (Belmont, CA: Brooks/Cole Publishers: 2001). Chapter 1, “The Causes and Consequences of Managed Care” pp. 1-14
- Philip Cushman and Peter Gilford, “Will Managed Care Change Our Way of Being,” American Psychologist 55:9 (Sept 2000): 985-96.
- Marsha Gold, “The Managed Care Context: Emerging Practices,” New Directions for Mental Health Services 78 (Summer 1998): 15-24.

Week 8  
March 13

### Mental Health Parity

#### Required Readings

- Marci C. Peck, “Mental Health Parity for Children in California,” Psychiatric Services 52:6 (June 2001): 743-768.\*
- Mari C. Kjorstad, “The Current and Future State of Mental Health Insurance Parity Legislation,” Psychiatric Rehabilitation Journal, 27:1 (Summer 2003): 34-42.\*
- Colleen L. Barry, Richard G. Frank, and Thomas G. McGuire, “The Cost of Mental Health Parity: Still an Impediment?,” Health Affairs, 25:3 (2006): 623-634.\*

#### Suggested Readings:

- Kevin D. Hennessy and Howard H. Goldman, “Full Parity: Steps Toward Treatment Equity for Mental and Addictive Disorders,” Health Affairs, 20:4 (July/August 2001): 58-67.
- Alan L. Otten, “Mental Health Parity” (New York: Milbank Memorial Fund, 1998). ([www.milbank.org/mrparity.html](http://www.milbank.org/mrparity.html)).
- Daniel P. Gitterman, Roland Sturm, and Richard Scheffler, “Toward Full Mental Health Parity and Beyond,” Health Affairs 20:4 (July/August 2001): 68-76.

- David Mechanic & D. McAlpine, “Mission Unfulfilled: Potholes on the Road to Mental Health Parity,” Health Affairs 18:5 (1999): 7-21
- Simon Birch, “Implications of the Mental Health Parity Act.” Behavioral Health Management 18:2 (1998): 16-18

Week 9  
March 20

Mental Health Policy Issues in California & San Diego

Required Readings

- California HealthCare Foundation, County Mental Health Services: Fact Sheet, (July 2004)\*
- Richard M. Scheffler and Neal Adams, “Millionaires and Mental Health: Proposition 63 in California,” Health Affairs, W 5 (2005): 212-224.\*
- Little Hoover Commission, Being There, “Background,” pp. 5-28  
[www.lhc.ca.gov/lhcdir/report157.html](http://www.lhc.ca.gov/lhcdir/report157.html)

Suggested Readings

- Kara Zivin Bambauer, “Proposition 63: Should Other States Follow California’s Lead?,” Psychiatric Services 56:6 (2005): 642-45
- Little Hoover Commission, Being There, “Building Public Support,” pp. 29-36
- American Attitudes, “Should Government Provide Mental Health Care,” (Ithaca, NY: New Strategist Publications, Inc., 1998).
- Time/CNN, (May 26-27, 1999), “Mental Health.”

Week 10  
March 27

Mental Health Policy Issues in California and San Diego

Required Readings

- San Diego Grand Jury Report and Response. Administration of Mental Health Programs in San Diego County (5 April 2001).  
[www.co.san-diego.ca.us/grandjury/mentalhealthadminsdsd.html](http://www.co.san-diego.ca.us/grandjury/mentalhealthadminsdsd.html)
- California Mental Health Planning Council, California Mental Health Master Plan, (2003): Chapter 8: System Accountability and Oversight (Skim)\*

Suggested Readings

- Little Hoover Commission, Being There, “Strengthening Statewide Leadership,” pp. 37-43
- Little Hoover Commission, Being There, “Developing Comprehensive Services,” pp. 45-56

- Little Hoover Commission, Being There, “Providing Adequate Mental Health Resources,” pp. 57-67.
- Guest speaker: Dr. Piedad Garcia

Week 11  
April 3

Spring Break

Week 12  
April 10

Mental Health Consumers

Required Readings

- Larry Davidson et al., “Recovery in Serious Mental Illness: A New Wine or Just a New Bottle?,” Professional Psychology: Research and Practice, 36:5 (2005): 480-487.\*
- Shery Mead and Mary Ellen Copeland, “What Recovery Means to Us: Consumers’ Perspectives,” Community Mental Health Journal 36:3 (2000): 315-328.\*
- National Alliance for the Mentally Ill, Public Policy Platform, ([www.nami.org/update/platform/toc.htm](http://www.nami.org/update/platform/toc.htm))

- Film: Fountain House

Suggested Readings:

- J. Campbell, “How Consumers/Survivors Are Evaluating the Quality of Psychiatric Care,” Evaluation Review 21:3 (1997): 357-363.

Week 13  
April 17

Service Delivery Issues in a Diverse Society

Required Readings

- Jeanne Miranda et al., “State of the Science on Psychosocial Interventions for Ethnic Minorities,” Annual Review of Clinical Psychology 1 (2005): 113-42.\*
- New Freedom Commission on Mental Health, Final Report, (2003): Ch 3: Disparities in Mental Health Services are Eliminated, pp. 49-56.\*
- Surgeon General, Mental Health: Culture, Race, and Ethnicity, Chapter 2 (Culture Counts: The Influence of Culture and Society on Mental Health) Skim

Suggested Readings

- Michael E. Illovsky, Mental Health Professionals, Minorities, and the Poor, (New York: Brunner-Routledge: 2003). Chapter 2, “Factors to Consider When Providing Services to Cross-Cultural Persons” pp. 9-29.
- Surgeon General, Mental Health: Culture, Race, and Ethnicity, Chapter 7 (A Vision for the Future).
- Pick one of the following chapters from Mental Health: Culture, Race, and Ethnicity
  1. Chapter 3: Mental Health Care for African Americans
  2. Chapter 4: Mental Health Care for American Indians and Alaska Natives
  3. Chapter 5: Mental Health Care for Asian Americans and Pacific Islanders
  4. Chapter 6: Mental Health Care for Hispanic Americans.

Week 14  
April 24

Service Delivery Issues in a Diverse Society

Required Readings

- Charles Hoge, Jennifer Auchterloine, and Charles Milliken, “Mental health Problems, Use of Mental Health Services, and Attrition from Military Service after Returning from Deployment to Iraq and Afghanistan,” Journal of the American Medical Association 295:9 (1 March 2006) 1023-1032.\*
- Anna M. Avery, Ronald E. Hellman, and Lori K. Sudderth, “Satisfaction with Mental Health Services Among Sexual Minorities with Major Mental Illness,” American Journal of Public Health 91:6 (June 2001): 990-91.\*
- Robert Taylor et al. “Mental Health Services in Faith Communities: The Role of Clergy in Black Churches,” Social Work 45:1 (January 2000): 73-85.\*

Suggested Readings

- Janet Musser-Granski & Dorothy Carrillo, “The Use of Bilingual, Bicultural Paraprofessionals in Mental Health Services,” Community Mental Health Journal 33:1 (February 1997): 51-60.\*

Week 15  
May 1

Service Delivery Issues in a Diverse Society

Required Readings

- Willian Gorman, “Refugee Survivors of Torture: Trauma and Treatment,” Professional Psychology: Research and Practice 32:5 (2001): 443-451.\*
- David W. Engstrom and Amy Okamura, “A Plague of Our Era: Torture, Human Rights, and Social Work,” Families in Society, 85:3 (July/September 2004): 291-300.\*

- Guest Speaker: David Gangsei

Week 16      Class Wrap-up  
May 8

Seminar in Social Welfare Policy and Services: MH Policy  
Instructor: David W. Engstrom, Ph.D.

**Bibliography**

1. Relman, Arnold. "The Health of Nations: Medicine and the Free Market," The New Republic 222:4703 (7 March 2005): 23-30.
2. Gladwell, Malcolm. "The Moral-Hazard Myth," New Yorker, 81:25 (29 August 2005): 44-49
3. Surgeon General. Mental Health: A Report of the Surgeon General. Chapter 1. "Introduction and Themes." Washington, DC: U.S. Government Printing Office, 1999.
4. Kessler, Ronald C., Demler, Olga, Frank, Richard G., Olfson, Mark et al. "Prevalence and Treatment of Mental Disorders, 1990 to 2003," New England Journal of Medicine 352:24 (16 Jun 2005): 2515-2523.
5. Mechanic, David. "Policy Challenges in Improving Mental Health Services: Some Lessons from the Past," Psychiatric Services 54:9 (Sept 2003): 1227-1232.
6. Hogan, Michael F. "Public-Sector Mental Health Care: New Challenges." Health Affairs 18:5 (1999): 106-111.
7. Fellin, Phillip (1996) *Mental Health and Mental Illness: Policies, Programs, and Services*. F.E. Peacock, Publishers. (chapter 5).
8. Mechanic, David. "Removing Barriers to Care Among Persons with Psychiatric Symptoms." Health Affairs 21:3 (2002): 137-145.
9. Mechanic, David. "Emerging Trends In Mental Health Policy and Practice." Health Affairs 17:6 (1999): 82-98.
10. Mandeerscheid, Ronald W. Marilyn J. Henderson, Michael J. Wikin, and Joanne E. Atay. "The U.S. Mental Health System of the 1990s." International Journal of Law and Psychiatry 23:33-4 (2000): 245-59.
11. "Mental Health Policy." CQ Researcher 7:34 (12 Sept 1997): 793-816.

12. Bassman, Ronald. "Mental Illness and the Freedom to Refuse Treatment: Privilege or Right," Professional Psychology: Research and Practice 36:5 (2005): 488-497
13. Little Hoover Commission. Being There. "Decriminalizing Mental Health Illness." Sacramento, CA: Little Hoover Commission, 2000.
14. Lamb, Richard H. "Persons with Severe Mental Illness in Jail and Prison: A Review." Psychiatric Services 49:4 (April 1998): 483-92.
15. Walsh, Joseph and John Bricout. "Services for Persons with Mental Illness in Jail: Implication for Family Involvement." Families in Society 78:4 (1997): 420-428.
16. Torey, E. Fuller. "Editorial: Jails and Prisons – America's New Mental Hospitals." American Journal of Public Health 85:12 (Dec 1995): 1611-1614.
17. Zuvekas, Samuel. "Prescription Drugs and the Changing Patterns of Treatment for Mental Disorders, 1996-2001." Health Affairs 24:1 (2005): 195-205.
18. Druss, Benjamin G. "Rising Mental Health Costs: What Are We Getting for Our Money." Health Affairs 25:3 (2006): 614-622.
19. Mental Health: A Report of the Surgeon General. Chapter 6, "Organizing and Financing Mental Health Services."
20. Howard M. and Patricia G. Conway. "Managed Mental Health Care: Implications for Social Work Practice and Social Work Education." Journal of Family Social Work 5:1 (2000) 5-19.
21. Mowbray, Carol T., Kyle L. Grazier, and Mark Holter. "Managed Behavioral Health Care in the Public Sector: Will It Become the Third Shame of the States." Psychiatric Services 53:2 (Feb 2002): 157-170.
22. Davis, Susan Davis and Meier, Scott T. The Elements of Managed Care" A Guide for Helping Professional (Belmont, CA: Brooks/Cole Publishers: 2001). Chapter 1, "The Causes and Consequences of Managed Care" pp. 1-14.
23. Cushman, Philip and Peter Gilford, "Will Managed Care Change Our Way of Being." American Psychologist 55:9 (Sept 2000): 985-96.
24. Gold, Marsha. "The Managed Care Context: Emerging Practices." New Directions for Mental Health Services 78 (Summer 1998): 15-24
25. Dana, Richard H. "Problems with Managed Mental Health Care for Multicultural Populations." Psychological Reports 83 (1998): 283-94.

26. Rosenbaum, Sara. "Behavioral Health Contracting" New Directions for Mental Health Services 78 (Summer 1998): 87-95.
27. Vinig, Beth, Huang, Zhen, Lurie, Nicole, Musgrave, Dorothea, McBean, A. Marshall, and Dowd, Brian. "Does Medicare Managed Care Provide Equal Treatment for Mental Illness Across Races?" Archives of General Psychiatry 61:2 (Feb. 2004): 201-205.
28. Albizu-Garcia, Carmen, Rios, Ruth, Juarbe, Deborah, and Alegria, Margarita. "Provider Turnover in Public Sector Managed Mental Health Care," The Journal of Behavioral Health Service & Research 31:3 (Jul-Sep 2004): 255-265. (available on-line)
29. Hall, Laura Lee and Richard Beinecke. "Consumer and Family Views of Managed Care." New Directions for Mental Health Services 78 (Summer 1998) 77-86.
30. Bouchery, Ellen and Harwood, Henrick "The Nebraska Medicaid Managed Behavioral Health Care Initiative: Impacts on Utilization, Expenditures, and Quality of Care for Mental Health." The Journal of Behavioral Health Services & Research, 30:1 (Jan/Feb 2003): 93-108.
31. Beinecke, Richard and S. Perlman. "The Impact of the Massachusetts Managed Mental Health/Substance Abuse Program on Outpatient Mental Health Clinics." Community Mental Health Journal 33:5 (1997): 377-385.
32. Hurley, R. and D. Draper. "Medicaid Managed Care for Special Need Populations: Behavioral Health as 'Tracer Condition'." New Directions for Mental Health Services 78 (Summer 1998): 51-66.
33. Hausman, J., Neal Wallace, and J. Bloom, "Managed Mental Health Experience in Colorado." New Directions for Mental Health Services 78 (Summer 1998): 107-114.
34. Peck, Marci C. "Mental Health Parity for Children in California," Psychiatric Services 52:6 (June 2001): 743-768.
35. Kjorstad, Mari C. "The Current and Future State of Mental Health Insurance Parity Legislation." Psychiatric Rehabilitation Journal 27:1 (Summer 2003): 34-42.
36. Barry, Colleen, L., Richard G. Frank, and Thomas G. McGuire, "The Cost of Mental Health Parity: Still an Impediment?" Health Affairs. 25:3 (2006): 623-634.

37. Otten, Alan L. "Mental Health Parity." New York: Milbank Memorial Fund, 1998.
38. Gitterman, Daniel P. Roland Sturm, and Richard Scheffler. "Toward Full Mental Health Parity and Beyond." Health Affairs 20:4 (July/August 2001): 68-76.
39. Mechanic, David & D. McAlpine. "Mission Unfulfilled: Potholes on the Road to Mental Health Parity." Health Affairs 18:5 (1999): 7-21.
40. Birch, Simon. "Implications of the Mental Health Parity Act." Behavioral Health Management 18:2 (1998): 16-18.
41. San Diego Grand Jury Report and Response. Administration of Mental Health Programs in San Diego County (5 April 2001).
42. Little Hoover Commission. Being There. "Background," Little Hoover Commission. Sacramento, CA: Little Hoover Commission, 2000.
43. Little Hoover Commission. Being There. "Building Public Support," Little Hoover Commission. Sacramento, CA: Little Hoover Commission, 2000.
44. Little Hoover Commission. Being There. "Strengthening Statewide Leadership." Little Hoover Commission. Sacramento, CA: Little Hoover Commission, 2000.
45. Little Hoover Commission. Being There. "Developing Comprehensive Services." Little Hoover Commission. Sacramento, CA: Little Hoover Commission, 2000.
46. Little Hoover Commission. Being There. "Providing Adequate Mental Health Resources." Little Hoover Commission. Sacramento, CA: Little Hoover Commission, 2000.
47. American Attitudes. "Should Government Provide Mental Health Care." Ithaca, NY: New Strategist Publications, Inc., 1998.
48. Time/CNN. (May 26-27, 1999). "Mental Health."
49. Salzer, Mark. "Consumer Empowerment in Mental Health Organizations: Concept, Benefits, and Impediments." Administration and Policy in Mental Health 24:5 (1997): 425-434.
50. Mead, Shery and Mary Ellen Copeland. "What Recovery Means to Us: Consumers' Perspectives." Community Mental Health Journal 36:3 (2000): 315-328.

51. Campbell, J. "How Consumers/Survivors Are Evaluating the Quality of Psychiatric Care." Evaluation Review 21:3 (1997): 357-363.
52. Michael E. Illovsy, Mental Health Professionals, Minorities, and the Poor, (New York: Brunner-Routledge: 2003). Chapter 2, "Factors to Consider When Providing Services to Cross-Cultural Persons" pp. 9-29.
53. Surgeon General, Mental Health: Culture, Race, and Ethnicity, Chapter 2 (Culture Counts: The Influence of Culture and Society on Mental Health).
54. Surgeon General, Mental Health: Culture, Race, and Ethnicity, Chapter 7 (A Vision for the Future).
55. Robert Taylor, Christopher Ellison, Linda Chatters, Jeffrey Levin and Karen Lincoln. "Mental Health Services in Faith Communities: The Role of Clergy in Black Churches." Social Work 45:1 (January 2000): 73-85.
56. Musser-Granski & Dorothy Carrillo. "The Use of Bilingual, Bicultural Paraprofessionals in Mental Health Services." Community Mental Health Journal 33:1 (February 1997): 51-60.
57. Avery, Anna M., Ronald E. Hellman, and Lori K. Sudderth. "Satisfaction with Mental Health Services Among Sexual Minorities with Major Mental Illness." American Journal of Public Health 91:6 (June 2001): 990-91.
58. Gorman, William "Refugee Survivors of Torture: Trauma and Treatment." Professional Psychology: Research and Practice 32:5 (2001): 443-451.
59. Engstrom, David W. and Okamura, Amy, "A Plague of Our Era: Torture, Human Rights, and Social Work," Families in Society, 85:3 (July/September 2004): 291-300.