Bilateral Safety Corridor Coalition (BSCC)

BSCC is a 501(c)(3) organization addressing human trafficking through the four “P’s” approach: Prevention, Protection, Prosecution, and Partnerships; and develops services and initiatives against human trafficking in the greater San Diego area. In 1997, BSCC was founded as an informal collaboration across California and Mexico, and established as a non-profit in 2003 with the mission to prevent, intervene and eradicate labor and sexual exploitation of men, women and children along the U.S. – Mexico Border region.

Among our direct services include assistance in accessing housing, medical care, trauma-responsive interventions, and developing skills for personal growth and job placement / retention. In addition to providing emergency and transitional services to empower victims / survivors to Thrivers, BSCC provides trainings and workshops for diverse professionals and students. BSCC is invested in public awareness and advocacy across sectors to bridge awareness on human trafficking to promote best practices.

Position Summary

Under the supervision of the Executive Director and Case Manager Coordinator, the Case Manager is responsible for providing comprehensive case management services to victims/survivors of human trafficking. Comprehensive case management includes providing information about crime victims’ rights, crisis stabilization, safety planning, law enforcement and victim advocacy, and service planning in support of recovery and autonomy. The Case Manager will also assist community members and partners with identification of human trafficking victims, providing immediate in-person outreach, and assessing their emotional and practical needs.

In addition to BSCC’s direct services, all staff promote public awareness on local human trafficking issues, provide training and outreach, and participate in identifying prospective community collaborations with other agencies and organizations.

Scope of Responsibilities

Case Managers will:

- Utilize evidence-based practices to engage victims of human trafficking in participation of services that are client centered, culturally appropriate, and trauma-informed to improve the short and long-term health, safety, and well-being of victims.
- Assist community members and partners with identification of victims to provide immediate in-person outreach to victims of human trafficking.
- Conduct and complete initial intake, safety screening, safety planning, and needs assessment for all clients.
- Locate and arrange appropriate emergency and short- / long-term residential placements, as needed.
- Develop client-driven service plans, coordinating and collaborating referrals based on identified needs.
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- Provide comprehensive case management service to access shelter, medical services, transportation, legal advocacy, housing assistance, mental and behavioral health services, tattoo removal services, support groups, community referrals, literary skills, life skills, and employment training that is trauma-informed and client-driven.
- Provide information to victims about their options in working with various levels of law enforcement in the investigation and prosecution of traffickers.
- Provide victim advocacy and information about crime victims’ rights and services while supporting the victim through the process.
- Maintain strong partnership with law enforcement, probation, runaway and homeless youth shelters, group homes, domestic violence providers, schools, and other community based organizations.
- Coordinate and monitor the day-to-day implementation and operations for all services eligible to trafficking victims/survivors.
- Advocate on clients' behalf with the police, District Attorney's Offices, U.S. Attorney's Offices, FBI, Homeland Security Investigations (HSI), public benefits agencies, courts, medical providers and other relevant organizations.
- Represent BSCC in North County Human Trafficking collaborative meetings, human trafficking task force meetings, the churches against human trafficking collaborative and other community based meetings.
- Participate in multi-disciplinary team meetings where local human trafficking cases are presented and reviewed for quality and improvement of services.
- Develop, expand, and strengthen coordinated case management and comprehensive victims’ assistance.
- Make referrals to programs for which victims are eligible, including ORR and OVC Trafficking Victim Assistance Programs, and other state and local anti-human trafficking initiatives.
- Maintain accurate case records and program statistics in compliance with funding requirements and objectives.
- Conduct human trafficking awareness trainings and outreach for community groups and service providers.
- Facilitate prevention groups for at-risk youth populations.
- Co-Facilitate survivor-led HT support groups.
- Participate in all human trafficking meetings, treatment team meetings, and individual clinical supervision.
- Follow all legal and ethical guidelines pertaining to the treatment of youth and families, per state and county requirements (e.g., Child Abuse Report, Duty to Warn, Confidentiality, HIPAA, Grievance Procedures, and Serious Incident Reporting).
- Successfully complete all other duties as assigned.

Eligibility
A minimum of a bachelors in psychology, social work or related field with a minimum of one year case management experience. An ideal candidate will have knowledge of, and/or experience working with, victims of human trafficking. Experience with Wrap-Around Services model, and knowledge of resources available in the South Bay and San Diego county to assist in nurturing self-reliance in a manner that is culturally sensitive to the population being served.
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- Must possess excellent interpersonal skills, including the ability to work collaboratively and on a team;
- Ability to think critically and address crisis situations as they arise;
- Excellent problem-solving skills;
- Accepts flexible scheduling;
- Multi-lingual or Bi-lingual strongly preferred, with strong preference given to English/Spanish, English/Mandarin, or English/Vietnamese.

Other Requirements
- Committed to BSCC’s mission and vision as an agent of change for BSCC clients.
- Maintain a professional appearance and demeanor.
- Agree to drug testing prior to securing employment.
- Agree to certification or providing documentation verifying HIPAA training and certification within the past two years.

Application
To submit your application for consideration, please include the following:

1. Resume, Certification(s) and Continued Education
2. Cover Letter
3. Three professional references

Email to Marisa Ugarte, Executive Director, sdbscc@yahoo.com. We will be reviewing applications until the position is filled.

Applicant salary is negotiable based on experience.

Please Note: Due to the large volume of applications, we are only able to contact applicants who are selected for interviews. We strongly encourage regularly reviewing BSCC’s website for upcoming internships, employment and volunteer opportunities.

BSCC is an equal opportunity employer. Women, people of color, people with disabilities and people from other underrepresented communities are encouraged to apply. BSCC will conduct all programs, services and activities consistent with applicable federal, state and local laws, regulations and orders. This policy is governed by Titles VI and VII of the Civil Rights Act of 1964, the Civil Rights Act of 1991, and Title IX of the Education Amendments of 1972, Section of the 504 Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, the Age Discrimination Act of 1975, the regulations implementing these statues, and applicable federal and California law.