

SARAH GLASS

EDUCATION

MAY 2017

CERTIFICATE IN SOCIAL WORK ADMINISTRATION, SAN DIEGO STATE UNIVERSITY

MAY 2013

MASTER OF SOCIAL WORK, SAN DIEGO STATE UNIVERSITY (TITLE IV-E PROGRAM)

MAY 2007

BACHELOR OF SCIENCE CHILD AND FAMILY DEVELOPMENT, SAN DIEGO STATE UNIVERSITY

EXPERIENCE

JANUARY 2021 – CURRENT

**PROTECTIVE SERVICES PROGRAM MANAGER, COUNTY OF SAN DIEGO CHILD WELFARE SERVICES – NORTH CENTRAL, CENTRAL, AND SOUTH REGIONS
MANAGE REGIONAL CHILD WELFARE OPERATIONS**

FEBRUARY 2020 – 2021

PROTECTIVE SERVICES PROGRAM MANAGER, COUNTY OF SAN DIEGO CHILD WELFARE SERVICES - POLICY AND PROGRAM SUPPORT

- Manage efforts and activities in the following areas: CWS Coaching, Continuous Quality Improvement, System Improvement Plan, Special Projects, Policy

MARCH 2019 – FEBRUARY 2020

PROTECTIVE SERVICES SUPERVISOR, COUNTY OF SAN DIEGO CHILD WELFARE SERVICES - NORTH CENTRAL REGION EMERGENCY RESPONSE

- Supervise a team of Emergency Response social workers who conduct child abuse investigations
- Supervise the Child Welfare Services Military Liaison
- Facilitate North Central Leadership Learning Circle for senior level social workers

MAY 2016 – MARCH 2019

PROTECTIVE SERVICES SUPERVISOR, COUNTY OF SAN DIEGO CHILD WELFARE SERVICES - POLICY AND PROGRAM SUPPORT CONTINUOUS QUALITY IMPROVEMENT

- Supervise a team of senior level social workers responsible for completing federal and state Child and Family Services Review (CFSR) case reviews and Safety Enhanced Together (SET) reviews

- Communicate with partners from California Department of Social Services (CDSS) and Administration for Children and Families (ACF)
- Coordinate Continuous Quality Improvement activities for San Diego county and oversee special projects
- Chair of Continuous Quality Improvement Steering Committee and Workgroup
- Oversee evaluation of the Title IV-E Waiver Demonstration Project for San Diego County
- Coordinate activities related to the System Improvement Plan

NOVEMBER 2014 – MAY 2016

POLICY ANALYST, COUNTY OF SAN DIEGO CHILD WELFARE SERVICES - POLICY AND PROGRAM SUPPORT

- Recipient of Juvenile Justice Commission Award 2016
- Developed and implemented San Diego County Health and Human Services Agency (HHS) policies, procedures and program changes; analyze, interpret and implement new federal and state legislation. Assignments included:
 - *Crossover Youth Practice Model*
 - Developed and implemented multi-agency protocol
 - *Independent Living Skills (ILS)*
 - Developed policies related to the provision of ILS
 - Conducted analysis of current ILS structure
 - Implemented credit report monitoring for foster youth
 - *Extended Foster Care / Residential Services*
 - Implemented California Assembly Bill 12 program components
 - Chair of California's Southern Counties' Child Welfare Directors Association (CWDA) Policy Implementation Committee Extended Foster Care Subcommittee
 - *Commercial Sexual Exploitation of Children (CSEC)*
 - Implemented CSEC Protocol components
 - Chair of the interagency CSEC Steering Committee
 - Chair of the CSEC Liaison Workgroup
 - *Continuum Care Reform*
 - Participation on statewide committees to implement CCR in California

DECEMBER 2007 – NOVEMBER 2014

PROTECTIVE SERVICES WORKER / SENIOR PROTECTIVE SERVICES WORKER, COUNTY OF SAN DIEGO CHILD WELFARE SERVICES

- Provide case management services to families

UNIVERSITY EXPERIENCE

2020 – CURRENT

LECTURER, SAN DIEGO STATE UNIVERSITY SCHOOL OF SOCIAL WORK

- Lecturer in SW400 course

2016 – 2019

GUEST LECTURER, SAN DIEGO STATE UNIVERSITY SCHOOL OF SOCIAL WORK

- Guest lecturer in SW400 course providing overview of Child Welfare and program specific knowledge and information (2016 – current)

- Guest lecturer in SW391 course (2018 – current)
- Guest lecturer in the SW780 course
 - Collaborated with students completing systematic literature reviews – involved meeting with students on and off campus, assisting with project development, and coordinating the student presentations to the Policy and Program Support Division of Child Welfare Services

2019 – CURRENT

FIELD INSTRUCTOR (TITLE IV-E AND NON TITLE IV-E), CALIFORNIA STATE UNIVERSITY SAN MARCOS

- Provide supervision to MSW interns 20 hours per week

2016– CURRENT

FIELD INSTRUCTOR (TITLE IV-E), SAN DIEGO STATE UNIVERSITY SCHOOL OF SOCIAL WORK

- Provide supervision to BSW and MSW interns 20 hours per week

2015 – CURRENT

TRAINER AND CURRICULUM DEVELOPER, SAN DIEGO STATE UNIVERSITY ACADEMY FOR PROFESSIONAL EXCELLENCE CHILD WELFARE DEVELOPMENT SERVICES

- Develop training curriculum and presentations on a per diem as needed basis
- Provide training to San Diego County Child Welfare Services staff on content specific to social work practice within child welfare

2018 – CURRENT

STATEWIDE CURRICULUM DEVELOPER, UNIVERSITY OF CALIFORNIA, BERKELEY

- Developed statewide child welfare leadership training curriculum series for all child welfare supervisors in the state of California
- Participate in statewide workgroups to develop the evaluation and implementation of the training

ACADEMIC/PROFESSIONAL MEMBERSHIP

- National Association of Social Workers (2013-present)
- Social Work Management Network (2014-current)

AWARDS/PUBLICATIONS

San Diego State University School of Social Work, Award Recipient for “Above and Beyond” Title IV-E Field Instructor (2018)
 Juvenile Justice Commission, Juvenile Justice Award Recipient for Crossover Youth Practice Model Collaboration and Implementation (2016)