



SDYS Job Announcement:  
**Connections Coach**  
Our Safe Place Program

San Diego Youth Services provides vital services to more than 28,000 youth every year at 100+ community and school locations. We provide safe places to live and long-term solutions through shelter, foster homes, community centers and housing. Through prevention, early intervention and treatment, we also help youth before they need higher levels of care or become homeless.

Join us in building futures.

**We Offer:**

- Comprehensive health insurance coverage
- Dental/Vision/Life Insurance
- Employee wellness program
- Generous PTO plan
- Retirement Plan
- Diverse and inclusive work environment

**Status:** Full-time, \$46,446/year

**Responsibilities:** Accountable to Program Manager. Provide guidance and life planning support to youth identifying as LGBTQ. Manage participant motivation, removal of barriers, assessments, skill building, including facilitation of relationship wellness groups, and permanency and life mapping. Assist in program development, operation and team decision making while supporting program outcomes.

**Duties:**

- The development, implementation, and evaluation, as part of a team, of an integrated approach for youth with co-occurring psychiatric and substance disorders and in accordance with quality trauma informed youth programs that adhere to and uphold the rigorous standards of San Diego Youth Services as mandated by its mission, purpose, guiding principles and standards of quality.
- Provide quality trauma informed services to youth that adhere to and uphold the rigorous standards of SDYS.
- Develop Independent Life Plans and/or Student Support Plans to provide coaching and resource navigation services in areas relating to independent living skills development, educational and vocational services, health and wellness, crisis intervention, leadership development support and adherence, when applicable.
- Provide assessment, guidance and life planning support to service partners during weekly/daily communication.
- Creating and implementing policies and procedures to ensure safety of staff, youth, and milieu.
- Refer and link participants to appropriate community resources and provide “wraparound” support services as needed.
- Serve as service partner advocate when navigating resources outside of the agency.
- Support service partners’ adjustment and motivation and provide crisis intervention when necessary. Assist in youth development of self-regulation skills and impulse control.
- Conduct outreach presentations to increase program utilization and reduce community stigma

**Administration Offices**

3255 Wing Street, San Diego, CA 92110 Ph: (619) 221-8600 Fax: (619) 221-8611

[www.sdyouthservices.org](http://www.sdyouthservices.org)

for LGBTQ and those with mental health needs.

- Build relationships with community partners through community outreach, participant recruitment and training to referring agencies.
- Monitor participant progress and maintain accurate records including data entry into approved database.
- Develop and maintain component services in compliance with funding requirements and ensure quality control of data collection and services.
- Work independently and as a team member to create innovative ways to meet goals and provide a high level of service that is engaging and meets the needs of the participants.
- Welcome and support volunteers and interns in the organization and assist them in accomplishing their services whenever applicable.
- Participate in and attend all staff meetings, SDYS staff development events and appropriate agency-wide committees.
- Maintain confidentiality and privacy standards of service partner protected health information and other applicable information and material in accordance to agency and center policies, and applicable regulations and laws including HIPAA.
- Establish and maintain linkage relationships with agencies, organizations, civic and community groups.

**Perform other related duties as assigned.**

**Qualifications:** Master's degree in social work or related field with two years equivalent experience. Two years' experience working with youth and familiarity with LGBTQ population. Must be willing to develop or possess working knowledge of trauma-informed care and dual diagnosis treatment; experience working in trauma-informed and dual diagnosis programs preferred. Must be able to work efficiently remotely; be able to follow all the guidelines provided by the agency, government and health authorities to maintain safety and health when the job requires physical presence and/or contact with others during the COVID-19 pandemic. Able to work in a very diverse setting with people of all backgrounds, culture and orientation. Demonstrated leadership and problem-solving abilities, training skills, creativity, and public speaking. Must be able to work with and represent a culturally and ethnically diverse community. Ability to provide quality trauma-informed services in a fast-paced environment, specializing in crisis intervention and de-escalation, motivational interviewing, and Seeking Safety. Ability to (re) prioritize and multi-task is a must. Bilingual (English/Spanish) preferred. Available to work evenings, weekends and holidays. Able to be cleared to drive and have valid driver's license with own transportation. Must be able to obtain and maintain CPR and First Aid certification.

### **An Equal Opportunity Employer**

SDYS is committed to creating a diverse work environment and is proud to be an equal opportunity employer. Auxiliary aids and services are available upon request to individuals with disabilities. In compliance with the Immigration and Nationality Act as amended, all new employees must verify their eligibility to work in the United States.

**Job Opened: 4/15/2021**

To apply: Please submit resume and cover letter to  
<https://sdyouthservices.applytojob.com/apply/mgpKQG2A0z/Connections-Coach>

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